



## Problem Solving & Creative Thinking

delivered by:



This workshop is designed for those who want to apply a fresh approach to solving problems. This course weaves together a systematic approach to problem solving and creative thinking techniques – this produces a programme that will result in delegates producing fresh solutions to old problems.

### Outcomes

- Presented with and worked through a systematic approach to problem solving
- Understanding creativity is and their natural preference
- Work with a range of tools and techniques to enable them to think outside the box
- Evaluate a decision making process and apply it
- A work based action plan

### Who should attend this workshop?

Anyone who needs to solve problems in their working life

### Course Content

- A simple 4 stage process to problem solving & consider a range of techniques to be used to define the actual problem not the symptoms
- Left and right brain preference and how this effects our problem solving ability
- A range of creative techniques to improve the problem solving process including lateral think, braining storming, six thinking hats and 5 Y's
- A decision making model capable of selecting the right approach and evaluating its success
- Developing an implementation plan and draw contingencies using include force field analysis and the traffic lights
- Work on own real creative problem issue

### Duration:

This is a highly interactive course so is run over 2 days

**Maximum number of delegates: 12**

**Cost: Members - 2.5 units, £375 +VAT  
Non-members - £562.50 +VAT**

To register please email our Training Co-ordinator on [registrations@thelearningcollaboration.com](mailto:registrations@thelearningcollaboration.com)